

# Prepare for 'contactless deliveries' in South Africa during the Covid-19 pandemic

 By [Andy Walker](#)

20 Mar 2020

Couriers will now also practice the art of "social distancing" from this week as online retailers do their bit to mitigate the spread of Covid-19.



©Alexander Korzh via [123RF](#)

A number of South African retailers have this week announced changes to the delivery hand-off process. Deliveries will now be "contactless" as firms guard against unnecessary contact between the shopper and courier.

Food delivery service Uber Eats noted that it's attempting to provide its "couriers with sanitisation materials".

"To help you feel confident about safe delivery, you can leave a note to ask your courier to leave your food at your doorstep," it added in an email to users.

Woolworths is taking similar steps. "When our drivers arrive at your delivery address, they have been instructed to ring the bell, and stand back at a safe distance," it said in a similar email.

“As a precaution, during this time we will package your order in bags so that you don’t need to handle any delivery containers.”



## Luxury brands' 3 best practices for coping with Covid-19

Xiaofeng Wang 17 Mar 2020



Takealot’s “drivers have been instructed not to make physical contact with any customers and to maintain a safe distance.”

“Packages will be placed on a surface indicated by the customer, the driver will then back away and allow the customer to pick up their package themselves,” it told customers in an email.

Customers will no longer need to sign for packages either.

“Where operationally possible we have started rolling out rotational schedules to allow staff to work from home to help mitigate the risk of spreading the virus and ensure a safer working environment for all,” it concluded.

Finally, Pick n Pay is also embracing the “no contact delivery” life.

“When our drivers arrive at your address, they will ring the bell, and stand back. Once you answer the door, your order will be conveniently placed at a safe distance,” it said in an email to users on Wednesday.

A number of other firms – online and brick and mortar – are taking steps to mitigate the spread of the virus, including providing hand sanitiser in store, or allowing pensioners to shop before the morning rush.

## ABOUT ANDY WALKER

Camper by day, run-and-gunner by night, Andy is editor at Memeburn and prefers his toast like his coffee -- dark and crunchy. Specialising in spotting the next big Instagram cat star, Andy also dabbles in smartphone and game reviews over on Gearburn.

- Prepare for 'contactless deliveries' in South Africa during the Covid-19 pandemic - 20 Mar 2020
- Vodacom Mastercard launches VodaPay Masterpass digital payments app - 16 Jul 2019
- Uber Eats launches in Soweto, introduces bicycle deliveries - 6 Jun 2019
- Superbalist phishing scam sneakily asks for your credit card info - 25 Feb 2019
- Samsung Pay is now available in South Africa - 22 Aug 2018

[View my profile and articles...](#)

For more, visit: <https://www.bizcommunity.com>