

How tablet applications are simplifying business processes

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Time is money. An age-old saying that has become increasingly literal since digital has taken over. Customers expect immediate responses to emails and feedback (positive or negative) is one tweet away, time is of the essence. The fast-paced nature of business today means that you need to be ahead, just to stay current. This is why businesses are looking at custom application development to make business processes faster and more convenient, and to enable their teams to make quick and informed decisions using their tablets so that they can save time and increase their ROI.

Cut down on paperwork

Mobility has helped to cut down the amount of paperwork in business immensely; mobile apps that replace physical application forms, surveys, Excel sheets, and other simple data input processes have helped cull the paperwork and made collating the information completely automatic.

Accurate data capture from field agents

Customised mobile apps speed up data capture for field agents. Not only is digital data capture more accurate, it is easier to share this information instantaneously with other agents or a central system. Better yet, the information is saved to the cloud ensuring that no data is lost or misplaced and that the task is handled immediately rather than waiting for the field agent to return to the office to load the data. An Digital.co.za/project/prohire-mobile/ application Realm Digital built for vehicle hire company Prohire, allowed the rental agents to capture vehicle information such as damages, rental checks, task lists and digitally sign rental agreements. It saved the company an immense amount of time and money. The app allowed for all information to be captured via notes and images.

Optimising time logging

Mobile apps have replaced the need for physical timecards, employees can now log their work with accuracy and detail as they go. This also makes it much easier to log time for different projects, ensuring that you can give an accurate and automatically assembled report to your clients. It will also help your business locate where resources have been wasted so that you can further optimise processes.

Better workforce management

Workforce management is made easier with customisable productivity applications. These apps serve as a central admin hub where managers can assign tasks to employees and monitor the progress. It provides an environment of collaboration, and encourages better accountability for tasks from employees.

Every business is unique and has their own set of processes and requirements; <u>Digital.co.za/ Realm Digital</u> can build a custom mobile application tailored to your business' specific needs to help you streamline your business processes.

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