

Develop South Africa launches ineoNavigator

A division of Bidvest Office (Pty) Ltd, DEVELOP South Africa has launched a free online learning platform, ineoNavigator. "After clients have purchased one or more ineo device, the customer can simply login to the ineoNavigator portal using our username and password. This will help the customer to get to know their new printer or multifunctional device faster while improving their time management and efficiency - completely free of charge."



Marc Pillay

By taking advantage of the free online learning sessions, everyone in the client's team can learn how to operate the new devices quickly. From copying and printing, to scanning and faxing, the usage explanations are clearly structured and flexible," explains Marc Pillay, divisional managing director of DEVELOP South Africa.

"Clients can watch the sequences consecutively or navigate freely between topics. What's more, without being bound by time or location, you can log in to the ineoNavigator portal anytime and anywhere via the internet," he continues.

Selection of topics

The topics offered on the ineoNavigator platform are as varied as they are essential. They include system overviews, to familiarise clients with the different components of their ineo device; general information, which assists you when paper or toner needs to be replenished; copying, explaining copy operations like duplex copying, enlarging/reducing, and so on; finishing, which shows you how simple it is to collate prints as sets or group prints and how to use the other functions of the finisher; as well as scanning and faxing to e-mail, fax or box destinations.

Benefits

- Gives inexperienced users a quick overview on the workings of the new system generation;
- Every user can complete the training independently on his own computer;
- Access is available anytime and as long as needed;
- No dependency on hotlines;
- No external instructor required;
- No unproductive waiting time; and
- It is free of charge

"With the ineoNavigator clients will be able to quickly improve both time management and efficiency. Guided by comprehensive explanations, everyone will get the most out of their device, making easy and efficient operation guaranteed," concludes Pillay.

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