

New parcel service takes on Post Office

Pep has launched a new service called Paxi (as in 'parcel taxi') which allows consumers, agents, suppliers, and institutions to send, collect, and return parcels to over 2,000 Pep store Paxi collection points.



For those who often send parcels or documents, this will come as welcome news since the South African Post Office has been beleaguered by strikes, poor customer service, missing, stolen and/or late parcels and mail, and a website which is often down.

The [Paxi](#) parcel service is available from R49.95 - reportedly a more competitive price than many couriers, including the South African Post Office's Speed Service offering.

As the retailer has such a large footprint in South Africa with stores in most malls and small towns throughout the country, consumers can easily send gifts, products, and documents from any Pep store to another - anywhere in South Africa.

The recipient can collect the parcel provided they have adequate identification and the OTP they received via SMS, notifying them of the parcel's arrival.

Paxi is targeting Pep customers with this affordable service, complete with insurance and track-and-trace. In addition, it is offering to send Unisa assignments for free, provided they are sent two weeks before the due date.

For more, visit: <https://www.bizcommunity.com>