

Infor CloudSuite Hospitality launched

Infor has announced the release of Infor CloudSuite™ Hospitality, which offers access to applications within the cloud environment. By means of a flexible, subscription-based delivery model, customers can lower upfront IT expenditure and access specially configured functionality that is designed to meet the unique needs of hotels, resorts, casinos, and government lodging agencies.



Jane Thomson, MD of Softworx

The release of Infor CloudSuite Hospitality provides Infor customers with a greater range of access when utilising the full suite of financial and operations applications that help manage the online and guest experience. In addition, the suite can help significantly lower capital investment for IT, while still allowing customers to share data electronically, such as revenue management, scheduling and customer information in real time, ultimately allowing employees to focus on improving guest service and enhancing the bottom line.

The suite also offers customers access to industry specific analytics, which are delivered through a unique user interface that provides critical data and metrics to end-users. The suite also utilises Infor ION, a purpose-built middleware and social collaboration engine Infor Ming.le, which facilitates internal and external communications between customers and their suppliers. These enhancements support globalisation by allowing users to view real-time data at any time and from any location. Infor CloudSuite Hospitality enables applications to be launched remotely, which, in turn, can provide access to emerging partners, suppliers and joint ventures.

A faster return on investment

Customers experience a faster return on investment with Infor CloudSuite Hospitality and a reduced total cost of ownership, as cloud delivery with AWS is managed through a monthly subscription. Without the need to purchase additional onsite servers and hardware or hire supplementary IT staff, Infor CloudSuite Hospitality is more cost-effective upfront.

"The Software as a service (SaaS) model is ideal for the hospitality industry in South Africa as it allows establishments to

implement new technologies while avoiding large expenditures and streamline an organisation's day-to-day operations - which is vital in the customer service industry," said Jane Thomson, MD of Softworx, an Infor reseller in South Africa.

"Whether it's a boutique single property or a global chain of resorts, hoteliers want solutions that make running operations easier, and by putting instrumental applications in the cloud, information can flow more freely and teams can better connect across multiple properties and departments," said Stewart Applbaum, senior vice-president, hospitality, Infor. "Infor CloudSuite Hospitality provides the flexibility the industry needs, with a focus on safety and security of information, to keep customers competitive with the new benefits of a cloud-based system."

Infor will help customers to take advantage of Amazon Web Services' expertise and economies of scale by leveraging the AWS Cloud, providing access to resources when they need them, on demand and with auto-scaling built into the Infor applications. AWS provides services in 10 regions, with 25 availability zones and 51 Amazon CloudFront Edge locations globally.

For more, visit: <https://www.bizcommunity.com>