

# COHSASA skills development workshops

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COHSASA is running a series of practical workshops in 2015 on improving the care pathway for patients and improving the delivery of safe and quality healthcare by facilities. After its first successful workshop in April, COHSASA will host the second workshop on **Quality Improvement** from **6-8 July 2015** at the COHSASA head office in Pinelands, Cape Town, South Africa.

The three-day training course will include, among others, the following topics:

## Day 1 General Quality Principles and Tools

- Introduction to and History of Quality Management
- Healthcare Quality Today
- System and organisational aspects of quality and safety
- A spectrum of approaches and methods to Quality Improvement: people, materials and methods
- Quality Improvement Models
- Quality Improvement Tools and Techniques
- Collecting, presenting and analysing data and information

## Day 2

- Monitoring and reporting systems to measure and reduce risk and improve quality
- Risk Assessment principles and methodology
- Incident reporting and adverse event management
- Clinical indicators and clinical audits

## Day 3

- Root Cause Analysis - a quality improvement essential tool

The workshops will provide attendees with the knowledge, the tools and the templates to implement various quality improvement projects and processes in their health institutions. They will be from 8.30am to 4pm daily.

**Cost: R3,000 (Excl. VAT) per delegate for the Quality Improvement Workshop. Delegates will be responsible for their own travel and accommodation costs.**

**REGISTRATION DEADLINE: 25 June 2015**

**PAYMENT DEADLINE: 30 June 2015**

Registration and payment: [finance@cohsasa.co.za](mailto:finance@cohsasa.co.za)

Further information: [katrin@cohsasa.co.za](mailto:katrin@cohsasa.co.za)

**Further upcoming workshop topics:**

**Healthcare Organisational Risk Management**

**Infection Control Risk Assessment**  
**Emergency Preparedness**  
**Adverse Incident Reporting**  
**Clinical Audit**  
**Medication Errors**  
**Morbidity-Mortality Investigations**  
**Medical Equipment Maintenance**

- **Cohsasa's Conference at Hospital Show a great success!** 9 Apr 2024
- **Cohsasa accredits the Bank Hospital in Ghana** 12 Mar 2024
- **Do not miss the inaugural Hospital Show in Gauteng** 29 Feb 2024
- **Don't miss the inaugural Hospital Show at the Sandton Convention Centre!** 19 Feb 2024
- **South African health accrediting body is internationally accredited** 18 Jan 2024

#### **COHSASA**



**The Council for Health Service Accreditation of Southern Africa (COHSASA), a not-for-profit organisation in Cape Town, South Africa, assists a wide range of healthcare facilities to meet and maintain quality standards.**

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