

Entry deadline extended for MAA's flagship leadership award, Marketing Organisation of the Year

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Organisations that have delivered exceptional customer experiences and enabled consistent brand and company growth over the last three years are invited to enter the Marketing Achievement Awards' (MAA) Marketing Organisation of the Year Award. The deadline for entries is 15 February 2022, following a recent deadline extension by MAA organisers for all entries across all award categories.



In line with the 2022 MAA theme, 'marketing that means business', this MAA Leadership Award is presented to those organisations that stand out from the rest through their consistent demonstration of the role that marketing plays in the sustained growth trajectory of a business. Those organisations that clearly align and execute their business, brand and marketing strategies to drive sustained returns, and that constantly anticipate, innovate and adapt to change.

Haydn Townsend, MAA council member and Accenture Interactive Lead for Africa, as well as sponsor of the MAA Marketing Organisation of the Year Award, says this accolade recognises organisations that embrace and develop a marketing mindset and marketing culture as key business drivers, while meeting the needs of their customers.

"The judges are looking for organisations that consistently, and fully, incorporate marketing as a strategic business

discipline. The successful implementation of marketing initiatives must relate to sustained performance towards the triple bottom line over a period of three years. Entrants must be able to demonstrate the link between the business strategy, and the brand and marketing contribution, to its organisational success; a successful track record of execution excellence across multiple campaigns and/or brands; and evidence of synergistic portfolio management,” Townsend explains.

He adds that Accenture Interactive has partnered with the MAA on this prestigious award as it embodies exactly what the company aims to achieve by contributing to and influencing the development of the South African marketing landscape, as it builds enduring brands and businesses.

Award entries must further demonstrate marketing successes across the spectrum of brand planning, consumer insight, communication strategy, innovation and campaign activation, in addition to the outstanding use of all elements of the marketing mix across brands and campaigns.

One company that reflected all of these aspects in its entry was 2020/1 MAA Marketing Organisation of the Year Award winner, Nando's.

Doug Place, chief marketing officer of Nando's IMEA, says Nando's has been a marketing-led business since its inception in 1987, and while the business is most famous for flame-grilled PERi-PERi chicken and slick, smart and funny advertising, it was thrilled to be recognised as a fully-fledged marketing organisation through its MAA win.

“The marketing team is front and centre in the development and decision-making of all triple bottom line acts, and we drive a strong marketing-centric culture across our organisation,” Place explains. “Roughly 40% of all our marketing effort and spend is invested internally to ensure that our employees – Nandocas – love our brand as much as our customers do. This coherence between internal culture and external brand expression is consistent across more than 10,000 Nandoca marketers in nearly 300 restaurants across South Africa serving around five million guests a year.

“We don't think of marketing as contributing to business success. We think of it as the heart and soul of business success itself. When marketing works effectively, under supportive, visionary and creative leaders (in our case, many of them marketing extraordinaires themselves), it defines the business, inside and out.”

Place says marketing at Nando's fulfils two critical functions: that of being ‘the voice of the customer in any room’ where it solves customer problems (as opposed to forcing business challenges that need solving upon customers), and in being a harbinger of the future, pointing to where the brand is headed and how it's going to get there.

This approach underscores the strategic business role that marketing plays in a high-performance organisation, and exactly what the MAA adjudication panel will be looking for in this year's Marketing Organisation of the Year entries.

Full entry details can be found at www.marketingawards.co.za and with a recent deadline extension, final entries now close on 15 February 2022. For further information contact info@marketingawards.co.za or 066 3000 842

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